



HE MAHERE OHOTATA MŌ
TE HAPORI

Kererū

Community Resilience Plan



**HERETAUNGA
HASTINGS** DISTRICT COUNCIL



HAWKE'S BAY
EMERGENCY MANAGEMENT

GROUP

hbemergency.govt.nz

Date: 11 September 2025 Version: 2.0 Approved By:
Emergency Readiness & Business Continuity Advisor

RĀRANGI TAKE

Contents

Kupu arataki

INTRODUCTION	1
What to do during and after an emergency	4
What hazards do we have?	6
Hazard profiles & maps	8
Strengths & vulnerabilities	9
Community resources & capability	10
Potential impacts & responses	11
Resilience tools	12
In an emergency you will need	14
Appendices & resources	15

KUPU ARATAKI

INTRODUCTION

The purpose of this Community Resilience Plan is to help our community to ensure measures are in place to help us look after each other before, during, and after an emergency.

This writing and information within this plan comes from our community.



Description of our community

Kererū is a large rural area extending from Central Hawke's Bay District boundary and Salisbury Road, east along Kererū Road to the Kererū Gorge, west of the Ngaruroro River, and north to the Ruahine Ranges.

Primarily a farming district which includes portions of four historical stations, those being Olig, Kererū, Whakarara and Poporangi. There are some families who have farmed here for generations. More recently others have moved in from other areas, some to farm and others to enjoy a rural lifestyle.

There is a two-room primary school which serves as a focus for the community, the Kererū Hall (which includes a squash court) and where Kererū Tots 'n' Dots Early Childhood Centre operates three days of the week. High school children either attend boarding school or are transported by parents and bus daily to either Hastings, Havelock North, or Napier schools.

There is a high chance, due to its location, our community will be isolated following a major emergency. This particularly applies to those areas across the Poporangi stream, and the Mangleton farmlands. However, we will not be on our own – we will be with our friends, family, co-workers and neighbours. In an emergency the people of our community will want to assist one another.

He waka eke noa
We are all working together

This community includes the following areas:

- Kererū Road: From the Kererū Gorge culvert northward to Big Hill Road, and southward to the junction with Salisbury and Gwavas Roads.
- Big Hill Road: Entire length included.
- Mangleton Road: Entire length included.
- Poporangi Road: Entire length included.

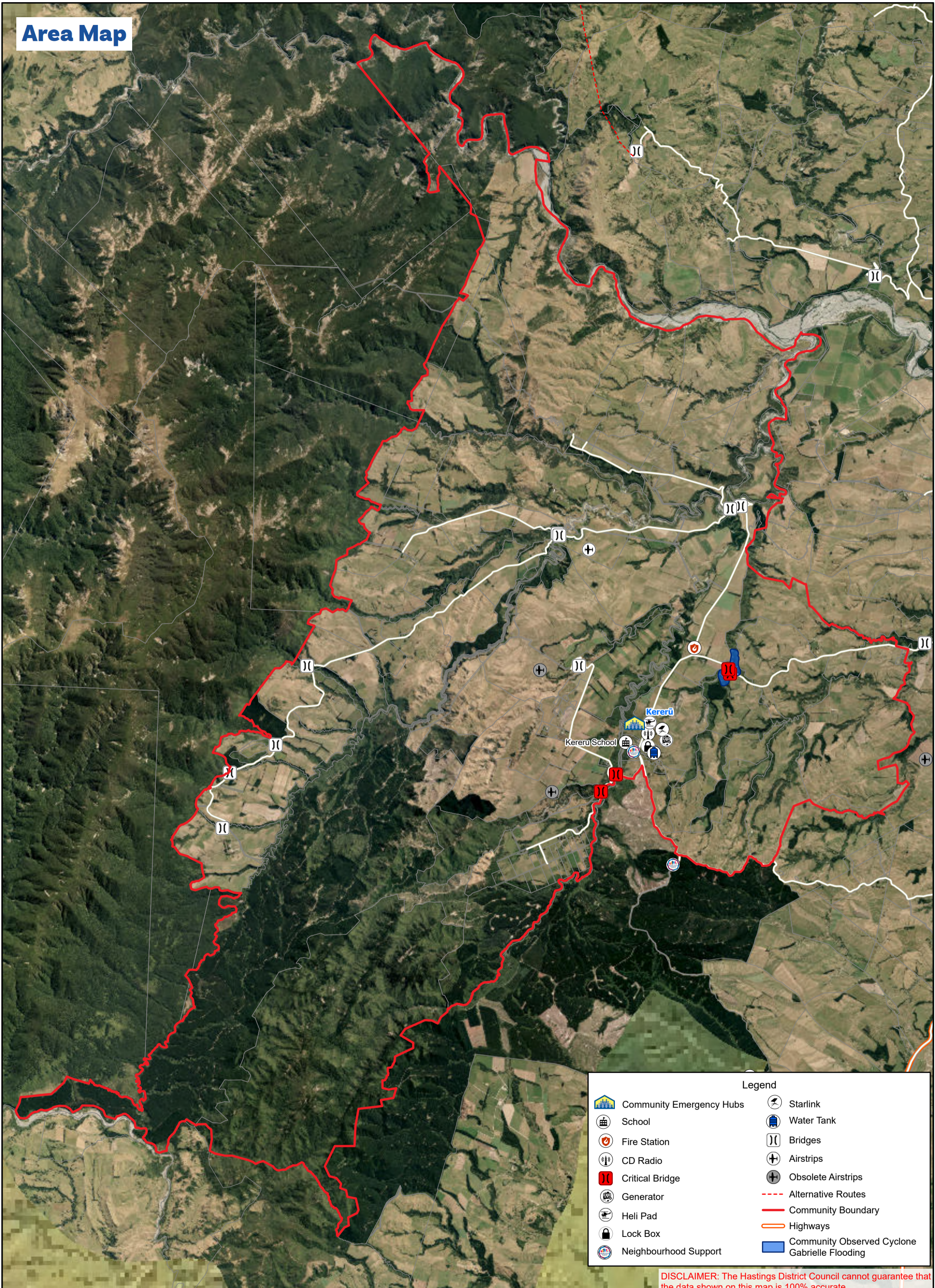
Plan Principles:

This plan is based on the following key principles:

- Life safety is paramount, and all actions should aim to achieve this outcome.
- The community is prepared to:
 - Self-evacuate as early as possible, or
 - Be self-sufficient for at least 14 days.
- Community support will be coordinated through the Community Emergency Hub at the Kererū Hall.

He waka eke noa
We are all working together

Area Map



Legend

	Community Emergency Hubs		Starlink
	School		Water Tank
	Fire Station		Bridges
	CD Radio		Airstrips
	Critical Bridge		Obsolete Airstrips
	Generator		Alternative Routes
	Heli Pad		Community Boundary
	Lock Box		Highways
	Neighbourhood Support		Community Observed Cyclone Gabrielle Flooding

DISCLAIMER: The Hastings District Council cannot guarantee that the data shown on this map is 100% accurate.

I TE WĀ O TE OHOTATA

WHAT TO DO DURING AND AFTER AN EMERGENCY



STEP 1

Try to stay calm, check yourself and others in your household for injuries, for minor injuries provide first aid, then assess your home for damage.

Is everything ok?

NO



STEP 2

If you or anyone in your household have significant injuries call **111 immediately**.
If your home is not safe, **evacuate immediately and call 111**.

YES



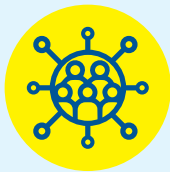
STEP 3

Check on your immediate neighbours. Assess your surroundings for damage, check on your street & neighbourhood.

If safe to proceed go to STEP 4



A place for your community to gather and help each other out during an emergency.



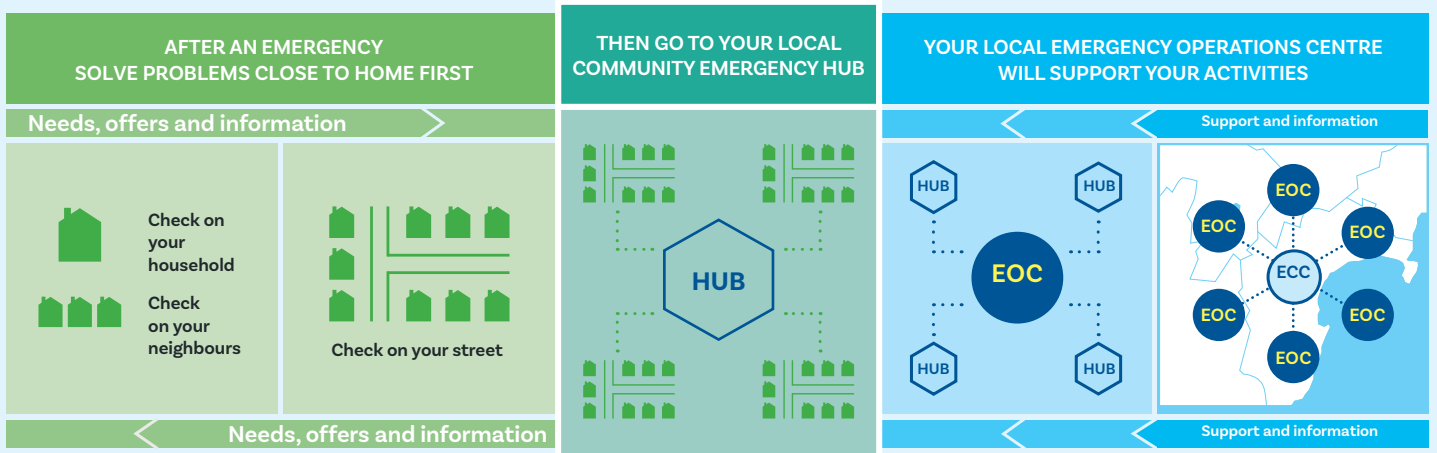
STEP 4

Go to your local Community Emergency Hub.

The Hub is a designated place where your community can gather, connect with one another, and solve problems using the skills and resources which already exist among your community.

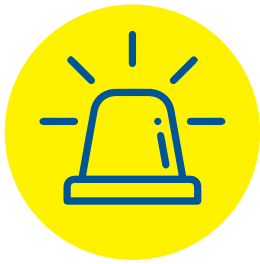
Community Emergency Hubs are a place for people to work together to solve problems locally while still coordinating with councils about big problems.

See page 19 for a map of your local Hub location.






During an emergency, councils will stand up an Emergency Operations Centre (EOC) to respond. The EOC will give support and information back into the community, and give information to the regional Emergency Coordination Centre (ECC).




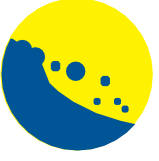

WHAT HAZARDS DO WE HAVE?



Below is a list of the Hazards that could cause an emergency in our community. More information on these hazards, and what you can do before, during and after an emergency, can be found on the HB Emergency Website (www.hbemergency.govt.nz).

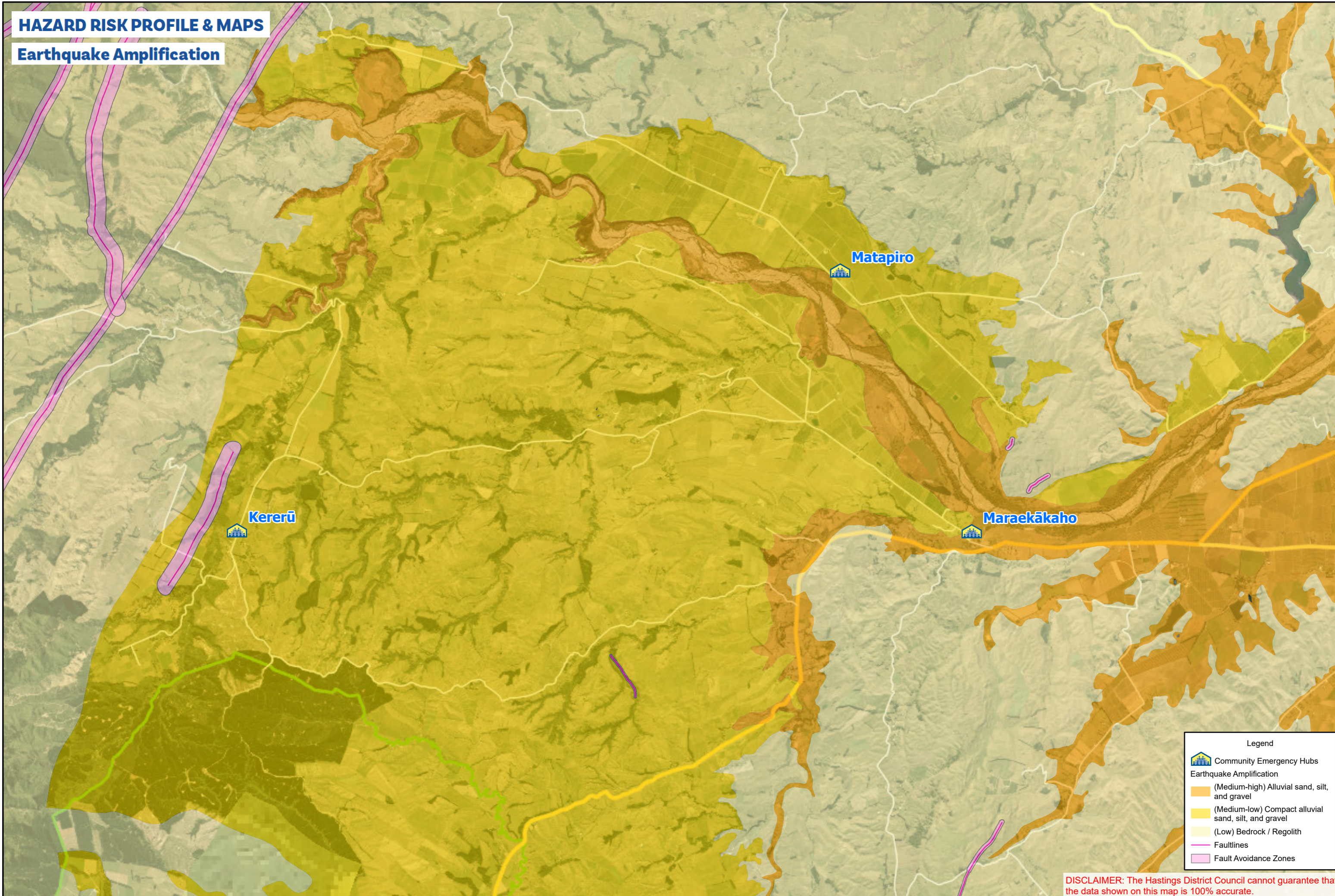
These Hazards, perceived likelihood and impact, warning type, and immediate actions were decided with the community.

HAZARD (perceived likelihood & impact)	WARNING & ACTIONS	IMPACTS
 1. Earthquake	<p>Warning - Earthquakes are rapid onset events and occur without warning.</p> <p>Actions:</p> <ul style="list-style-type: none"> • Drop, Cover, Hold, including after following aftershocks. 	<ul style="list-style-type: none"> • Damage to buildings, roads and bridges. • Loss of water, electricity, and communication. • Isolation and cut off communities.
 2. Storm, Flood, and Severe Weather, including Snow	<p>Warning - MetService warning. Information disseminated by Hawke's Bay Emergency Management Office (HB EMO) and council.</p> <p>Actions:</p> <ul style="list-style-type: none"> • Self-evacuate to high ground if you see floodwater rising. • Do not wait for an official warning. • Preferably stay with friends or family out of the hazardous area. • Do not drive through floodwater, including on farms. 	<ul style="list-style-type: none"> • Flooding and landslides. • Damage from high wind. • Loss of electricity. • Evacuation of flood zones. • Isolated communities.
 3. Human Pandemic	<p>Warning - Te Whatu Ora / Health NZ warning. Information shared by HB EMO and council.</p> <p>Actions:</p> <ul style="list-style-type: none"> • Stay home if you are unwell. • Use hygiene measures including washing hands and using masks. 	<ul style="list-style-type: none"> • Widespread illness. • Schools, businesses, and community spaces shut and/or face disruption of services.

HAZARD (perceived likelihood & impact)	WARNING & ACTIONS	IMPACTS
 <p>4. Biosecurity (animal & plant diseases/pests)</p>	<p>Warning - National notification (MPI)</p> <p>Actions:</p> <ul style="list-style-type: none"> • Surveillance programmes for pests and diseases to contain the outbreak. • Limit and record stock movements. 	<ul style="list-style-type: none"> • Impact to native/indigenous species. • Impacts on agricultural businesses and communities.
 <p>5. Volcanic Ashfall</p>	<p>Warning - Warning through GeoNet, HB EMO, and council.</p> <p>Actions:</p> <ul style="list-style-type: none"> • Shelter in place. • Disconnect downpipes to tank water. • Seal windows and doors. • DO NOT use vehicles or machinery until ashfall stops. 	<ul style="list-style-type: none"> • Damage to crops. • Health impacts and difficulty breathing if ash is inhaled. • Disruption to electricity, communications, and services. • Damage to vehicles, routes, and houses.
 <p>6. Hazardous Substances</p>	<p>Warning - FENZ warning.</p> <p>Actions:</p> <ul style="list-style-type: none"> • Evacuate the immediate area. • Call 111 for assistance. • Identify the substance if safe to do so. 	<ul style="list-style-type: none"> • Contamination of land. • Poisoning of people and animals. • Damage to crops. • Evacuation of affected areas.
 <p>7. Landslide</p>	<p>Warning - Landslides can happen without warning but may be triggered by other hazards.</p> <p>Actions:</p> <ul style="list-style-type: none"> • Evacuate to an unaffected area. • Preferably stay with friends or family out of the hazardous area. 	<ul style="list-style-type: none"> • Blocked access to roads and properties. • Damaged critical infrastructure. • Further landslides may occur.
 <p>8. Fire</p>	<p>Warning - Natural (Smoke). FENZ warning.</p> <p>Actions:</p> <ul style="list-style-type: none"> • Evacuate to an unaffected area. • Preferably stay with friends or family out of the hazardous area. 	<ul style="list-style-type: none"> • Damage to buildings. • Restrictions to the areas people can access. • Impact on infrastructure, services, and commercial activities.

HAZARD RISK PROFILE & MAPS

Earthquake Amplification



Legend

- Community Emergency Hubs
- Earthquake Amplification**
 - (Medium-high) Alluvial sand, silt, and gravel
 - (Medium-low) Compact alluvial sand, silt, and gravel
 - (Low) Bedrock / Regolith
- Faultlines
- Fault Avoidance Zones

DISCLAIMER: The Hastings District Council cannot guarantee that the data shown on this map is 100% accurate.

VULNERABILITIES & VALUED STRENGTHS

	VULNERABILITIES	STRENGTHS
Social / Cultural	<p>All Areas</p> <ul style="list-style-type: none"> ○ Vulnerable people or people living alone known through the Neighbourhood Support Network. ○ People requiring daily medication will be supported by check-ins by Road Leads for immediate needs. 	<p>All Areas</p> <ul style="list-style-type: none"> ○ Skills in the community, including: <ul style="list-style-type: none"> ● Trades (Builders, Electricians, Plumbers). ● Farmers. ● Teachers. ● Contractors. ● Medical Professionals (Doctors, Nurses, Therapists). ○ Fire & Emergency NZ station in community. ○ High household resilience as most have: <ul style="list-style-type: none"> ● Stores of essentials such as food and water ● Woodfuel heaters ● BBQ and gas bottles for cooking ○ Access to support from Tikokino
Built	<p>All Areas</p> <ul style="list-style-type: none"> ○ Kererū Road gorges vulnerable to debris build up affecting road access. ○ A number of gorges in the district that can cut off residents. ○ Roads prone to landslide/slipping <ul style="list-style-type: none"> ● Kererū Rd ● Poporangi Rd ● Duff Rd ● Big Hill Rd ● Mangleton Rd ● Gull Flat Rd 	<p>All Areas</p> <ul style="list-style-type: none"> ○ Access to Central Hawke’s Bay ○ Alternative routes: <ul style="list-style-type: none"> ● Salisbury Rd ● Route through Gwavas forest (Note: has bridges that may be damaged) ○ Community Hall to serve as a Community Emergency Hub (CEH), with communications.
Economic	<p>All Areas</p> <ul style="list-style-type: none"> ○ Any event with adverse effects on livestock. 	<p>All areas</p> <ul style="list-style-type: none"> ○ Long standing agricultural farming community with access to: <ul style="list-style-type: none"> ● Tractors/machinery ● Motor & quad bikes ● Digging equipment ● Chainsaws
Natural	<p>All Areas</p> <ul style="list-style-type: none"> ○ Prone to high winds, especially Mangleton. ○ Falling trees. ○ Ponding and surface water build up in low lying areas under heavy rain. 	<p>All Areas</p> <ul style="list-style-type: none"> ○ High ground - flooding unlikely

COMMUNITY RESOURCES



Our community is the best source of resources to help each other.

What are the items, skills, people, and places we can identify within our community to use?

RESOURCES & CAPABILITY	
Places & Spaces	<p>Kererū</p> <ul style="list-style-type: none"> ○ Kererū Community Hall, 2283 Kererū Road, Hastings 4171 [GPS Coordinates: 39°39'17.5"S 176°24'33.2"E] ○ Kererū School, 2306 Kererū Road, Hastings 4171 [GPS Coordinates: 39°39'22.8"S 176°24'27.1"E] <p>Tikokino</p> <ul style="list-style-type: none"> ○ Tikokino Hall, Owen St, Tikokino 4273 Note: Community Civil Defence trailer available.[GPS Coordinates: 39°49'19.3"S 176°27'24.4"E]
Infrastructure	<p>Kererū</p> <ul style="list-style-type: none"> ○ Multiple airstrips located around the community, on private farmland. ○ Range of Department of Conservation (DoC) huts and walking tracks nearby. ○ Kererū Community Hall <ul style="list-style-type: none"> ● Kitchen and heating ● Gravity fed water supply ● Two bathrooms, including showers ● 30,000L water tank ○ Kererū School: <ul style="list-style-type: none"> ● Kitchen and heating ● x3 30,000L water tanks ○ Kererū Fire Station <ul style="list-style-type: none"> ● 20,000L Water Tank ● 2WD Fire Truck with 2,100L tank.
Networks & Groups of People	<p>Kererū</p> <ul style="list-style-type: none"> ○ Kererū Neighbourhood Support Network ○ Kererū Community and Surrounds Facebook page ○ Volunteer Fire Brigade (18 volunteers) ○ Friends of Kererū School (Local school fundraising committee) ○ Kererū Tots 'n' Dots Early Childhood Centre ○ Squash & Cricket Group
Services in our Community	<p>Kererū</p> <ul style="list-style-type: none"> ○ Rural Support Trusts ○ First aid kits: Kererū Hall, Kererū School, FENZ station ○ Service Groups (e.g. Rotary) ○ AED Locations: Kererū Community Hall, others available around the community (refer to AED Locations) ○ VHF radio located at Community Emergency Hub, School & FENZ station ○ Generators at the majority of farms in the district & Hall ○ Wifi internet at Hall. ○ Kererū school: <ul style="list-style-type: none"> ● Starlink internet ● Back-up generator

POTENTIAL IMPACTS & RESPONSES

IMPACT	HAZARD	RESPONSES
Need to evacuate	Storm/Flood, Fire, Volcanic Ash, Landslide	<ul style="list-style-type: none"> • Grab bags prepared. • House/building security. • Community Emergency Hub location with basic supplies and communications.
Stuck at home	Earthquake, Storm/Flood, Volcanic Ash, Pandemic, Landslide	<ul style="list-style-type: none"> • Households have additional food, water & medication supplies. • Connect through the Neighbourhood Support Network. • Community Emergency Hub with communications.
Can't get home	Earthquake, Storm/Flood, Fire, Volcanic Ash, Landslide	<ul style="list-style-type: none"> • Pre-arranged plans including meeting points. • Communication through Community Emergency Hub network.
Injuries/ medical needs	All	<ul style="list-style-type: none"> • Households with trained first aiders and first aid supplies. • Community Emergency Hub first aid kit. • List of medical professionals.
No water	Earthquake, Storm/Flood, Fire, Volcanic Ash.	<ul style="list-style-type: none"> • Household water tanks. • Household stores of bottled water. • River water (requires boiling).
No electricity	Earthquake, Storm/Flood, Fire, Landslide	<ul style="list-style-type: none"> • Household generators - held by many farmers. • Kererū School backup power generator • Petrol supply held on most farms
No communications (phone or internet)	Earthquake, Storm/Flood, Fire, Volcanic Ash	<ul style="list-style-type: none"> • Starlink and old VHF radio at Kererū School • Community Emergency Hub VHF radio
Loss of road access	Earthquake, Storm/Flood, Fire, Volcanic Ash, Landslide	<ul style="list-style-type: none"> • Alternative access routes (refer to maps). • Farm machinery available to restore road access.

RESILIENCE TOOLS

TOOLS		STATUS
1.	Personal preparedness enablers: Household Plan & Grab & Go Bag.	In Progress
2.	Community resilience & hub training, including lanyards roles.	In Progress
3.	Community events - Street events, Hall drop-in days.	TBC
4.	Social media	On Going
5.	Neighbourhood Support Groups	TBC
6.	Regular hub co-ordinator get-togethers.	On Going

STAY?

ME NOHO?

SHELTER IN PLACE

Me Noho Ki Taua Wāhi



Our hazard decision path



OR GO?

ME HAERE RĀNEI?



IN AN EMERGENCY YOU WILL NEED:



AN EMERGENCY PLAN

Make a plan for your household, whānau and pets to get through an emergency, consider;

- Where will you meet or evacuate to?
 - How will you look after each other?
 - Who might need our help?
 - Who will we need to contact?
 - What will we do if we are stuck at home?
 - What will we do if we have no power, no water, no way to get information?
-



EMERGENCY SUPPLIES

You don't have to have them all in one place, but you might have to find them in a hurry and/or in the dark, store:

- Three litres of water per person per day.
 - First aid kit.
 - Long-lasting food that doesn't need cooking, or a way to safely cook or heat food without electricity, and extra fuel.
 - Consider also specific food needs of babies, children and pets.
 - Torch.
 - Emergency cash.
 - Half a tank of fuel in your vehicle.
 - Toilet paper and large plastic buckets for an emergency toilet.
 - Work gloves and a properly fitted mask.
-



EMERGENCY GRAB BAG

Pack your emergency grab bag with basic supplies including:

- Walking shoes, warm clothes, raincoat, and hat.
 - Water and snack food (remember babies and pets too).
 - Hand sanitizer & face mask.
 - Portable phone charger.
 - Cash.
 - Copies of important documents and Photo ID.
 - Medication.
 - Small first aid kit.
-

Remember your grab bag should be light enough that you can still carry it.

APPENDIX A: INTERNAL & EXTERNAL COMMUNICATION

Communication: Internal

The following table lists the different methods the community can use to communicate with each other:

	AREA/GROUP	NEED/ISSUE	APPROACH
1.	Kererū	Welfare checks on people in the community.	TBC

APPENDIX A: INTERNAL & EXTERNAL COMMUNICATION

Communication: Emergency Agencies

The following table lists the contact details for Emergency Agencies:

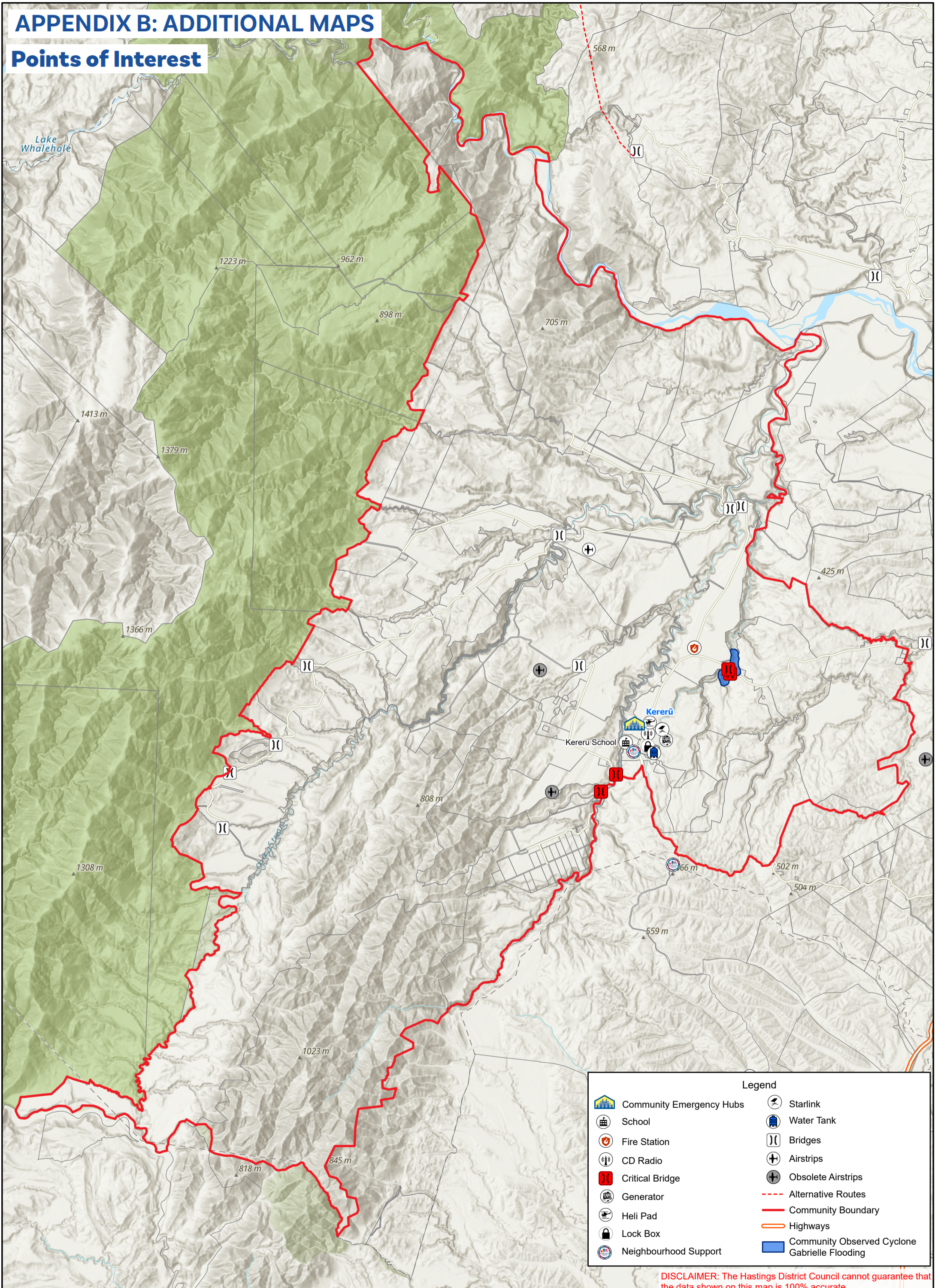
Monitor the following sources of information to stay informed:
Television | Radio [Frequencies: 90.3FM, 89.5FM, 97.5FM, 94.5FM]
Online Websites & Social Media (Official & Community Pages)

IMPORTANT: Call **111** for all urgent or emergency situations.

AGENCY	NEED/ISSUE	CONTACT/SOURCES OF INFORMATION
Police	Risk to people or property.	Urgent: Call 111 OR Non-urgent: Call 105 or online
Fire & Emergency New Zealand (FENZ)	Risk to people or property.	Call 111
Ambulance (St John)	Risk to people.	Call 111
Hawke's Bay Emergency Management Office	Warnings, alerts, advice and key information before, during and after an emergency.	Online: https://www.hbemergency.govt.nz/ OR Facebook – HB Civil Defence Emergency Management Group.
MetService	Severe weather warnings, alerts.	Online https://www.metservice.com/warnings/home
Hastings District Council	Status of: <ul style="list-style-type: none"> Local roads (i.e. not state highways). Urban water supply. Urban wastewater (sewerage). Solid waste/rubbish collection and disposal. 	Call (06) 871 5000 (24/7) OR Email: customerservice@hdc.govt.nz (Monday to Friday 9am – 5pm) Facebook - Hastings District Council - Te Kaunihera ā-Rohe o Heretaunga Road status: https://www.hastingsdc.govt.nz/services/roads-and-streets/road-works
New Zealand Transport Agency (NZTA) / Waka Kotahi	Status of State Highways.	Call: 0800 4 HIGHWAYS or (0800 44 44 49) Online: https://www.journeys.nzta.govt.nz/highway-conditions/ OR Facebook – NZ Transport Agency Waka Kotahi – Hawke's Bay & Gisborne
Unison Networks	Status of power supply.	Call 0800 2 UNISON or 0800 2 86476 OR Online https://www.unison.co.nz/outages/
Hawke's Bay Regional Council (HBRC)	Status of: <ul style="list-style-type: none"> Rainfall. River levels and flows. Flood control and drainage. Air quality. 	Call (06) 835 9200 (24/7) OR 0800 108 838 OR Email: info@hbrc.govt.nz (Monday to Friday 8am – 5pm) OR Facebook – Hawke's Bay Regional Council

APPENDIX B: ADDITIONAL MAPS

Points of Interest

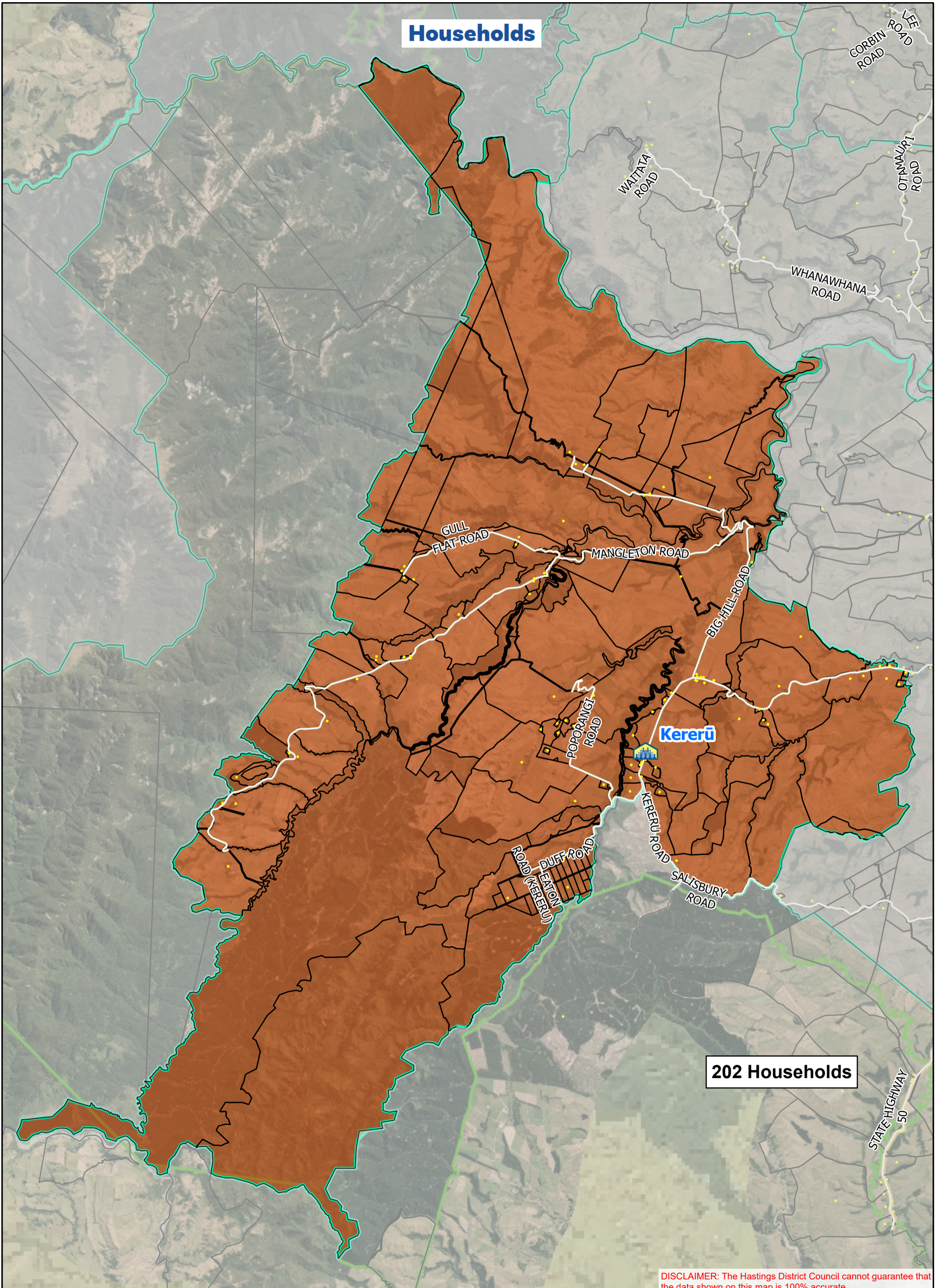


Legend

	Community Emergency Hubs		Starlink
	School		Water Tank
	Fire Station		Bridges
	CD Radio		Airstrips
	Critical Bridge		Obsolete Airstrips
	Generator		Alternative Routes
	Heli Pad		Community Boundary
	Lock Box		Highways
	Neighbourhood Support		Community Observed Cyclone Gabrielle Flooding

DISCLAIMER: The Hastings District Council cannot guarantee that the data shown on this map is 100% accurate.

Households

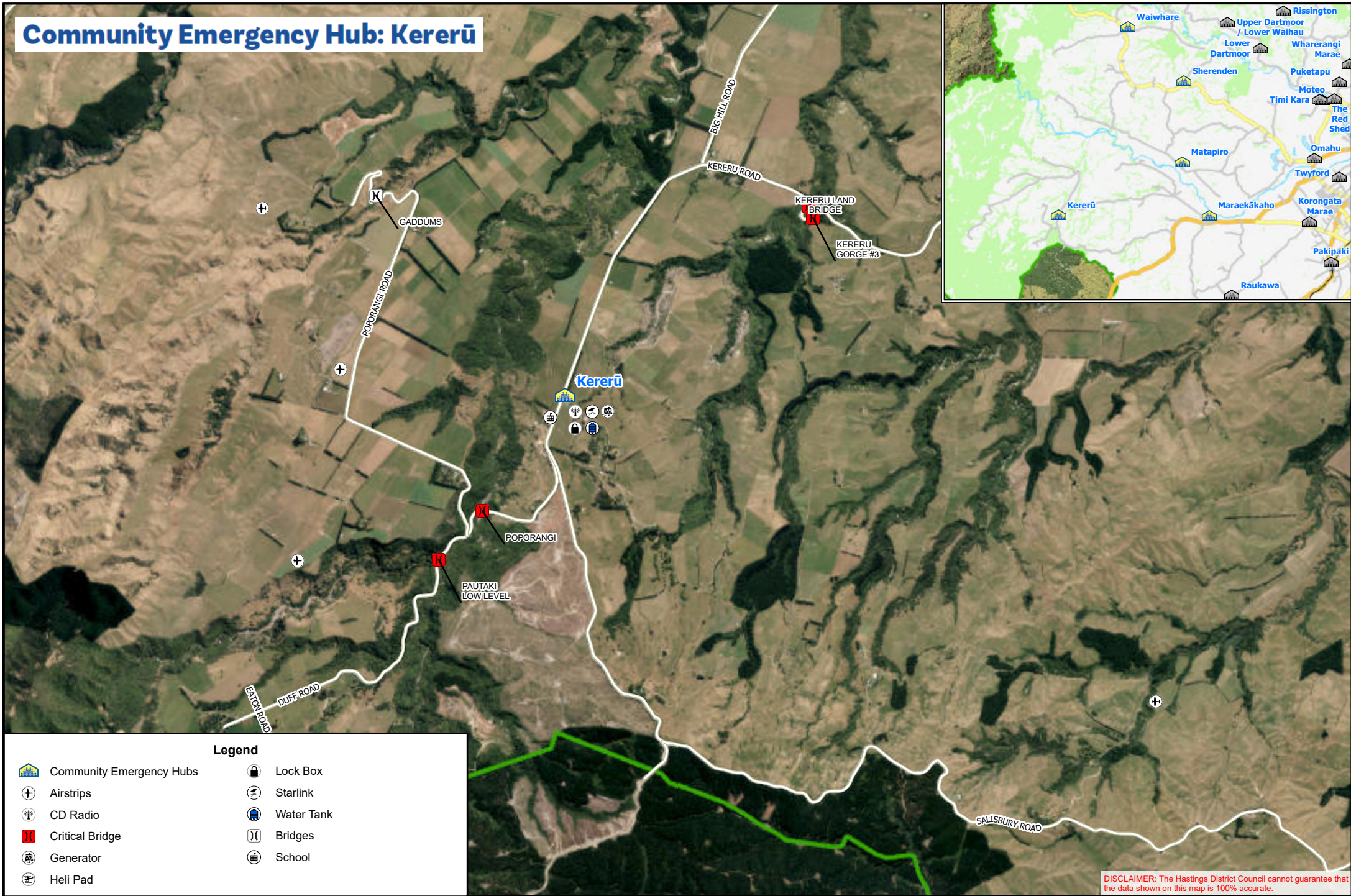
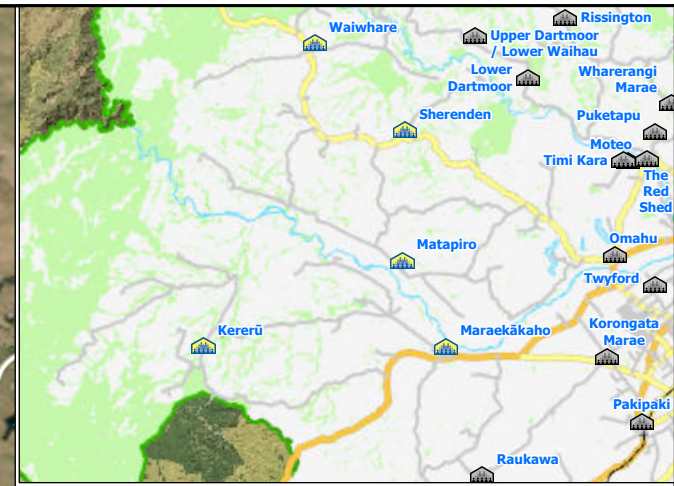


202 Households

DISCLAIMER: The Hastings District Council cannot guarantee that the data shown on this map is 100% accurate.



Community Emergency Hub: Kererū



Legend

- | | | | |
|--|--------------------------|--|------------|
| | Community Emergency Hubs | | Lock Box |
| | Airstrips | | Starlink |
| | CD Radio | | Water Tank |
| | Critical Bridge | | Bridges |
| | Generator | | School |
| | Heli Pad | | |

DISCLAIMER: The Hastings District Council cannot guarantee that the data shown on this map is 100% accurate.

