



HE MAHERE OHOTATA MŌ
TE HAPORI

Maraetōtara Community Resilience Plan



**HERETAUNGA
HASTINGS** DISTRICT COUNCIL



HAWKE'S BAY
EMERGENCY MANAGEMENT

GROUP

hbemergency.govt.nz

Date: 9 December 2025 Version: 2.1 Approved By:

Emergency Management Operations Team Leader

RĀRANGI TAKE

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Kupu arataki

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KUPU ARATAKI

INTRODUCTION

The purpose of this Community Resilience Plan is to help our community to ensure measures are in place to help us look after each other before, during, and after an emergency.

This writing and information within this plan comes from our community.



Description of our community

Maraetōtara is nestled between the coastal Waimārama area and the Kahuranaki Range, with a population of around 400 people on a mix of large farms and lifestyle properties. The main productive activity in the area is sheep and cattle farming, which dominates the 150km² catchment's hill country terrain.

Maraetōtara is a diverse and dynamic rural landscape—ranging from elevated plateau origins, through rolling farmland, dense native bush and serene waterfalls.

The Maraetōtara River originates from a spring, flowing roughly 43km southeast to the coast at Te Awanga. Popular recreation spots draw visitors to the community - with Maraetōtara Falls and Mohi Bush Scenic Reserve popular destinations for day visitors.

The area holds deep value for tāngata whenua and residents alike - as a recreation hub, habitat for native species (like inanga), and a reminder of the community's capacity to co-manage and protect shared taonga (treasures).

This community includes the following areas:

- All of Maraetōtara Road and Waipoapoa Road, and minor roads;
- The western end of Okaihau Road, to Waitui Road;
- Waimarāma Road from the Tukituki River to Maraetōtara Road;
- Associated rural properties, farms, and bush reserves within the Maraetōtara River catchment, including Mohi Bush Scenic Reserve and surrounding uplands.

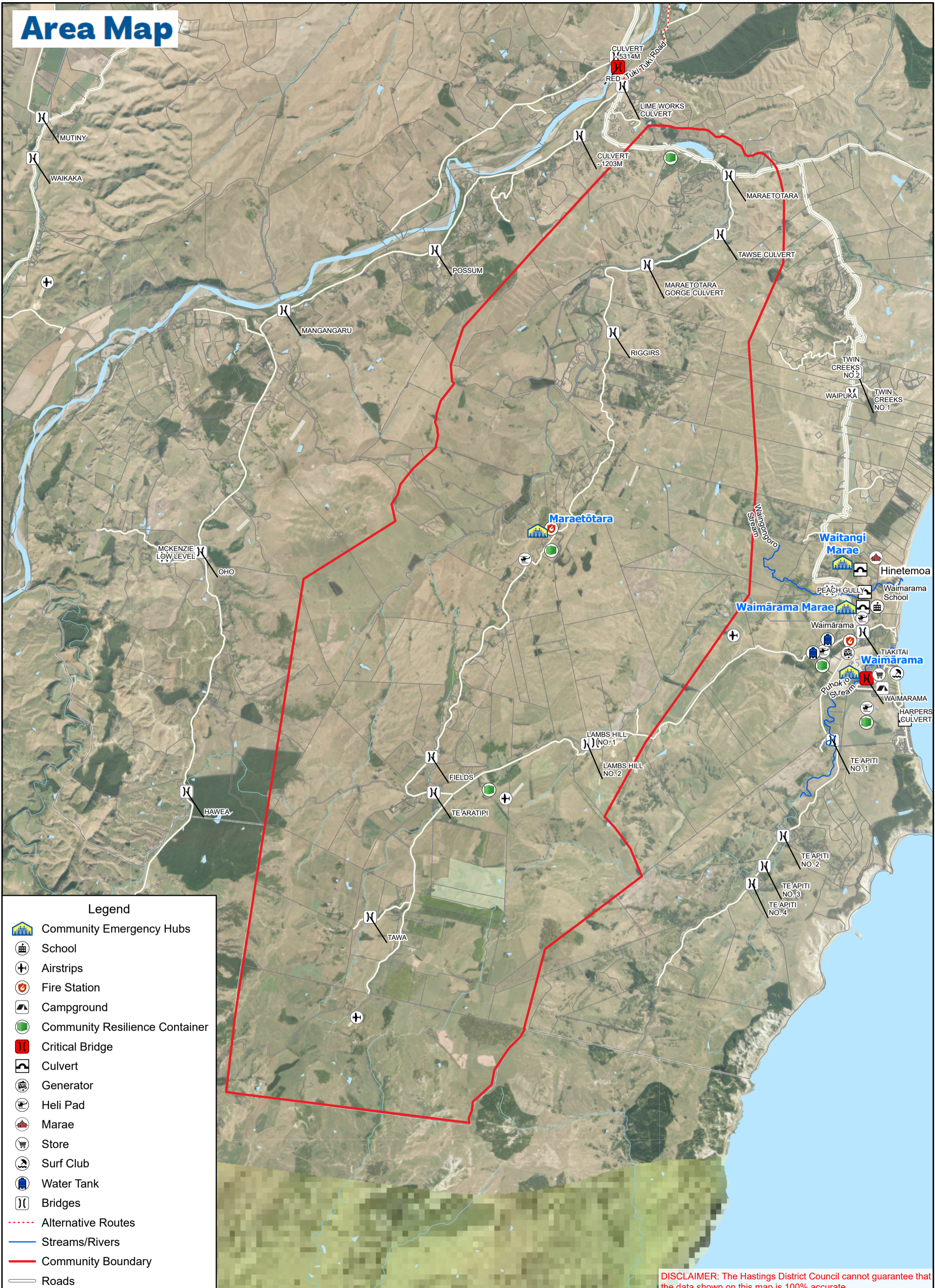
Plan Principles

This plan is based on the following key principles:

- Life safety is paramount, and all actions should aim to achieve this outcome.
- The community is prepared to:
 - Self-evacuate as early as possible, or
 - Be self-sufficient for at least 14 days.
- Community support will be coordinated through:
 - A Community Emergency Hub in Maraetōtara, located at the FENZ Fire Shed (970 Maraetōtara Road, Maraetōtara 4294), with an Community Emergency Resource Container on site.
 - Two Community Emergency Resource Containers which are located at strategic locations at either end of the community.

He waka eke noa
We are all working together

Area Map



Legend

- Community Emergency Hubs
- School
- Airstrips
- Fire Station
- Campground
- Community Resilience Container
- Critical Bridge
- Culvert
- Generator
- Heli Pad
- Marae
- Store
- Surf Club
- Water Tank
- Bridges
- Alternative Routes
- Streams/Rivers
- Community Boundary
- Roads

DISCLAIMER: The Hastings District Council cannot guarantee that the data shown on this map is 100% accurate.

I TE WĀ O TE OHOTATA

WHAT TO DO DURING AND AFTER AN EMERGENCY



STEP 1

Try to stay calm, check yourself and others in your household for injuries, for minor injuries provide first aid, then assess your home for damage.

Is everything ok?

NO



STEP 2

If you or anyone in your household have significant injuries call **111 immediately**.
If your home is not safe, **evacuate immediately and call 111**.

YES



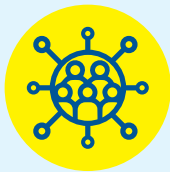
STEP 3

Check on your immediate neighbours. Assess your surroundings for damage, check on your street & neighbourhood.

If safe to proceed go to STEP 4



A place for your community to gather and help each other out during an emergency.



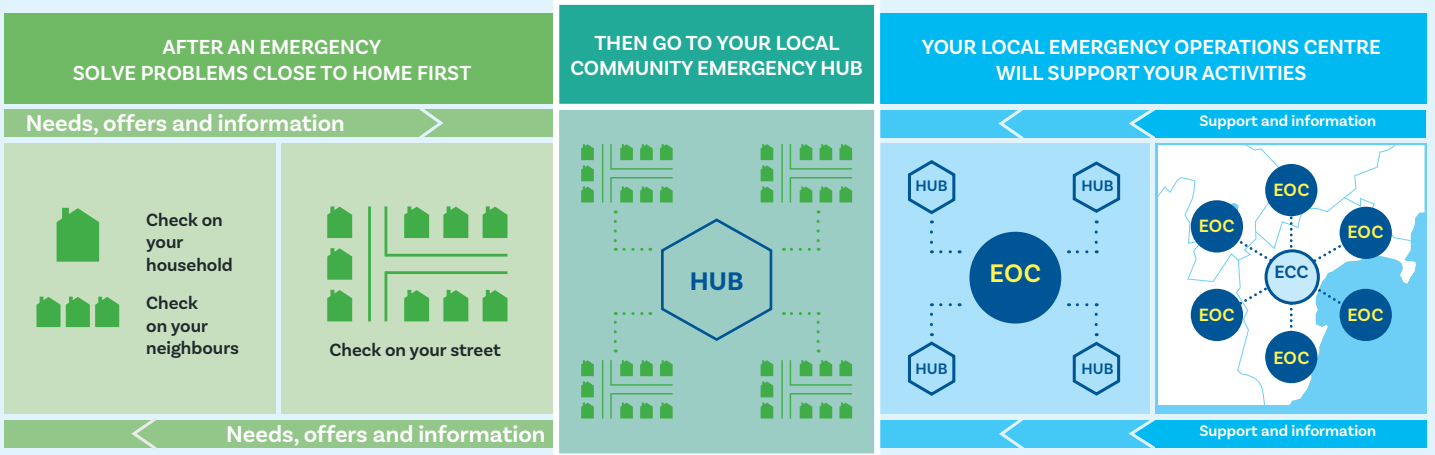
STEP 4

Go to your local Community Emergency Hub.

The Hub is a designated place where your community can gather, connect with one another, and solve problems using the skills and resources which already exist among your community.

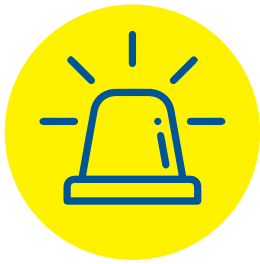
Community Emergency Hubs are a place for people to work together to solve problems locally while still coordinating with councils about big problems.

See page 24 for a map of your local Hub.






During an emergency, councils will stand up an Emergency Operations Centre (EOC) to respond. The EOC will give support and information back into the community, and give information to the regional Emergency Coordination Centre (ECC).

WHAT HAZARDS DO WE HAVE?









Below is a list of the Hazards that could cause an emergency in our community. More information on these hazards, and what you can do before, during and after an emergency, can be found on the HB Emergency Website (www.hbemergency.govt.nz).

These hazards, perceived likelihood and impact, warning type, and immediate actions were decided with the community.

HAZARD (perceived likelihood & impact)	WARNING & ACTIONS	IMPACTS
 <p>1. Storm, Flood, and Severe Weather</p>	<p>Warning - MetService warning. Information disseminated by HB Emergency Management Office (EMO) and Council.</p> <p>Actions:</p> <ul style="list-style-type: none"> • Self-evacuate to high ground if you see floodwater rising. • Do not wait for an official warning. • Preferably stay with friends or family out of the hazardous area. 	<ul style="list-style-type: none"> • Flooding, coastal inundation and landslides. • Damage from high wind. • Loss of electricity. • Evacuation of flood zones. • Isolated communities.
 <p>2. Critical Infrastructure Failure (roads, bridges & power)</p>	<p>Warning - Unplanned loss of service. HB EMO, HDC, HBRC, NZTA and Unison websites, and social media.</p> <p>Actions:</p> <ul style="list-style-type: none"> • Shelter in place. • Check on neighbours and friends in the area. 	<ul style="list-style-type: none"> • Restrictions to the areas people can access. • May cause distress or impact on access to health services for people.
 <p>3. Earthquake</p>	<p>Warning - Earthquakes are rapid onset events and occur without warning.</p> <p>Actions:</p> <ul style="list-style-type: none"> • Drop, Cover, Hold, including during following aftershocks. 	<ul style="list-style-type: none"> • Damage to buildings, roads and bridges. • Loss of water, electricity, and communication. • Isolation and cut off communities.

HAZARD (perceived likelihood & impact)	WARNING & ACTIONS	IMPACTS
 <p>4. Tsunami</p>	<p>Warning - A long or strong earthquake, unusual changes to sea level, strange noises from the sea.</p> <p>Actions:</p> <ul style="list-style-type: none"> € Communities from coastal areas will evacuate to higher ground. 	<ul style="list-style-type: none"> • Inundation of neighbouring coastal areas. • Strain on inland community resources. • Large scale displacement. • Loss of water, electricity and communications. • Liquefaction (from a near-source earthquake). • Economic impacts.
 <p>5. Landslide</p>	<p>Warning - landslides can happen without warning but may be triggered by other hazards.</p> <p>Actions:</p> <ul style="list-style-type: none"> € Evacuate to an unaffected area. € Preferably stay with friends or family out of the hazardous area. 	<ul style="list-style-type: none"> • Blocked access to roads and properties. • Damaged critical infrastructure. • Further landslides may occur.
 <p>6. Wildfire (Forestry or Vegetation)</p>	<p>Warning - Natural (Smoke). FENZ warning.</p> <p>Actions:</p> <ul style="list-style-type: none"> € Evacuate to an unaffected area. € Preferably stay with friends or family out of the hazardous area. 	<ul style="list-style-type: none"> • Damage to buildings. • Restrictions to the areas people can access. • Impact on infrastructure, services, and commercial activities.
 <p>7. Drought</p>	<p>Warning - Notification (MetService & MPI)</p> <p>Actions:</p> <ul style="list-style-type: none"> € Take note of information and assistance provided by MPI, Council and Industry organisations. € Contact Rural Support Trust € Monitor stock feed supplies € Consider financial implications, talk to your bank. 	<ul style="list-style-type: none"> • Stock losses, destocking. • Vegetation die-off. • Increased fire risk. • Economic impacts. • Human and animal distress. • Wildlife impacts.

HAZARD (perceived likelihood & impact)	WARNING & ACTIONS	IMPACTS
 <p>8. Human Pandemic</p>	<p>Warning - Te Whatu Ora / Health NZ warning. Information shared by HB EMO and HDC.</p> <p>Actions:</p> <ul style="list-style-type: none"> • Stay home if you are unwell. • Use hygiene measures including washing hands and using masks. 	<ul style="list-style-type: none"> • Widespread illness. • Schools, businesses, and community spaces shut and/or face disruption of services.
 <p>9. Biosecurity (animal & plant diseases/pests)</p>	<p>Warning - National notification (MPI).</p> <p>Actions::</p> <ul style="list-style-type: none"> • Surveillance programmes for pests and diseases to contain the outbreak. 	<ul style="list-style-type: none"> • Impact to native/indigenous species. • Impacts on agricultural businesses and communities.
 <p>10. Structural Fire</p>	<p>Warning - Natural (smoke, visible fire). FENZ warning.</p> <p>Actions:</p> <ul style="list-style-type: none"> • Evacuate to an unaffected area. • Preferably stay with friends or family out of the hazardous area. 	<ul style="list-style-type: none"> • Damage to buildings. • Restrictions to the areas people can access. • Impact on infrastructure, services, and commercial activities.
 <p>11. Heatwave</p>	<p>Warning - Natural (temperatures well above average lasting for 2 days or more), MetService warning.</p> <p>Actions:</p> <ul style="list-style-type: none"> • Use curtains or other coverings to prevent sun entry into houses. • Drink plenty of water. • Stay in the shade, if possible. • Limit physical activity. • Wear light, breathable clothing. • Have a cool shower. • Provide plenty of water for animals, including wildlife. 	<ul style="list-style-type: none"> • Babies, elderly, physical workers, pregnant people, and those with serious or long-term illness are particularly vulnerable to heat stroke - potentially a life-threatening emergency. • Animal welfare concerns. • May increase fire risk.

HAZARD (perceived likelihood & impact)	WARNING & ACTIONS	IMPACTS
 <p>12. Volcanic Ashfall</p>	<p>Warning - Warning through GeoNet, HB EMO, and HDC.</p> <p>Actions:</p> <ul style="list-style-type: none"> • Shelter in place. • Disconnect downpipes to tank water. • Seal windows and doors. • DO NOT use vehicles or machinery until ashfall stops. 	<ul style="list-style-type: none"> • Damage to crops and pasture. • Health impacts and difficulty breathing if ash is inhaled for humans and animals. • Disruption to electricity, communications, and services. • Damage to vehicles, routes, and houses.
 <p>13. Hazardous Substances</p>	<p>Warning - FENZ warning.</p> <p>Actions:</p> <ul style="list-style-type: none"> • Evacuate the immediate area. • Call 111 for assistance. • Identify the substance if safe to do so. 	<ul style="list-style-type: none"> • Contamination of land. • Poisoning of people and animals. • Damage to crops. • Evacuation of affected areas.

HAZARD RISK PROFILE & MAPS

Earthquake Amplification




Legend


 Community Emergency Hubs

Earthquake Amplification

 (Medium-high) Alluvial sand, silt, and gravel

 (Medium-low) Compact alluvial sand, silt, and gravel

 (Low) Bedrock / Regolith

 Faultlines

 Fault Avoidance Zones



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Tsunami Evacuation Zone



Legend

-  Community Emergency Hubs
-  Tsunami Evacuation Zone

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VULNERABILITIES & VALUED STRENGTHS

	VULNERABILITIES	STRENGTHS
Social / Cultural	<ul style="list-style-type: none"> ○ Limited access routes to neighbouring communities and to Hastings/ Havelock North urban centres. ○ Dispersed population. ○ No resident shops or retailers for supplies. ○ People with serious health conditions necessitating regular visits to hospital or specialist home-based care. Access to health services and medication resupply is road travel dependent. ○ Communications infrastructure may fail, inhibiting local coordination and increasing anxiety. ○ Kaumatua / elderly, medically fragile, young children and disabled persons present may require additional support. ○ Complacency in emergency readiness. 	<ul style="list-style-type: none"> ○ Volunteer Fire & Emergency NZ (FENZ) station. ○ Community Emergency Resource Containers x 3. ○ Skills in the community, including: <ul style="list-style-type: none"> ➤ Volunteer Fire Service ➤ Farmers ➤ Teachers ➤ Contractors ➤ Builders ➤ Tradespeople ○ Access to machinery, chainsaws, fuel supplies, and water tanks via farmers & contractors. ○ Close-knit community who know each other and their whenua well. ○ Strong and engaged community leaders. ○ Hazard awareness is generally high.
Built	<ul style="list-style-type: none"> ○ No local petrol stations. ○ Power supply interruptions. ○ Fire fighting resources in some locations is limited (eg water resupply) and/or have poor access. ○ Bridges, culverts, roads: <ul style="list-style-type: none"> ● Waimārama Road and Okaihau Road are subject to potential closure. ● The bridge over the Tukituki River (Waimārama Road), is a possible points of access failure. ● Maraetōtara Road is the one access road to the community from neighbouring areas, and is subject to closure at various points from slips, tree fall, slumps etc. ○ Most households are on rainwater catchment. Some have access to spring-fed water backup. 	<ul style="list-style-type: none"> ○ Various private generators.

VULNERABILITIES & VALUED STRENGTHS

	VULNERABILITIES	STRENGTHS
Economic	<ul style="list-style-type: none"> ○ Main productive activity: Farming. ○ Many residents commute to main urban areas for work - isolation can have negative economic impact on household incomes. 	<ul style="list-style-type: none"> ○ Access to meat & vegetables.
Natural	<ul style="list-style-type: none"> ○ Water quality - untreated and unmonitored water. ○ Slips, dropouts and erosion. ○ Fallen trees on roads. 	<ul style="list-style-type: none"> ○ Natural springs serve as supplemental water supply.

COMMUNITY RESOURCES



Our community is the best source of resources to help each other.

What are the items, skills, people, and places we can identify within our community to use?

RESOURCES & CAPABILITY	
Places & Spaces	<ul style="list-style-type: none"> ○ Maraetōtara Fire Shed to serve as Community Emergency Hub location. [GPS coordinates - 39°47'39.9"S 176°55'06.3"E] ○ Alternate locations may be identified and used by the Community, if required. ○ There are airstrips on farms across the area for small planes to land and to drop-off supplies.
Infrastructure	<ul style="list-style-type: none"> ○ Private generators and water supplies. ○ Radio linked into Hastings District Council for emergency backup communications. ○ Various landing strips on farms (refer to Points of Interest map). ○ AED's located at: <ul style="list-style-type: none"> ● Maraetōtara Fire Shed, 970 Maraetōtara Road, Maraetōtara 4294 ● The Red Shed, 1235 Kahuranaki Road, Kahuranaki 4295 ○ Generators <ul style="list-style-type: none"> ● Maraetōtara Fire Shed ○ 3 x Community Emergency Resource Containers located on high ground.
Networks & Groups of People	<ul style="list-style-type: none"> ○ Connected to supporting councils (Hastings District Council and Hawke's Bay Regional Council) ○ FENZ volunteers ○ Farmers ○ Local Police ○ 2 x Facebook Pages
Services in our Community	<ul style="list-style-type: none"> ○ Residents with trades skills. ○ Farmers & contractors with diggers, tractors, bulldozers, bulk fuel supply and water tanks. ○ First Aid kits at each of the Community Emergency Resource Containers. ○ Maraetōtara Rural Fire Station, 970 Maraetōtara Road, Maraetōtara 4294

POTENTIAL IMPACTS & RESPONSES

IMPACT	HAZARD	RESPONSES
Need to evacuate	Storm/Flood, Fire, Volcanic Ash, Landslide	<ul style="list-style-type: none"> • Grab bags prepared. • House/building/container security. • Community Emergency Hub & resource containers with basic supplies and communications.
Stuck at home	Earthquake, Storm/Flood, Volcanic Ash, Pandemic, Landslide	<ul style="list-style-type: none"> • Households have additional food, water & medication supplies. • Connect through Maraetōtara Locals group. • Community Emergency Hub.
Can't get home	Earthquake, Storm/Flood, Fire, Volcanic Ash, Landslide	<ul style="list-style-type: none"> • Pre-arranged plans including meeting points. • Communication through Community Emergency Hub network.
Injuries/ medical needs	All	<ul style="list-style-type: none"> • Households with trained first aiders and first aid supplies. • Community Emergency Hub first aid kit. • List of medical professionals.
No water	Earthquake, Storm/Flood, Fire.	<ul style="list-style-type: none"> • Household water tanks. • Household stores of bottled water. • River water (requires boiling).
No electricity (loss of water pumping ability, loss of refrigeration / freezing ability)	Earthquake, Storm/Flood, Fire, Landslide	<ul style="list-style-type: none"> • Household generators - held by many farmers. • Fuel supply for generators from nearest fuel stations (Havelock North).
No communications (phone or internet)	Earthquake, Storm/Flood, Fire, Volcanic Ash	<ul style="list-style-type: none"> • Private Starlinks - residents prepared to share access with other locals. • Community Emergency Hub VHF radio.
Loss of road access	Earthquake, Storm/Flood, Fire, Volcanic Ash, Landslide	<ul style="list-style-type: none"> • Alternative access routes (refer to maps). • Farm machinery available to restore road access.
Animal Welfare	Earthquake, Storm/Flood, Fire, Volcanic Ash, Landslide	<ul style="list-style-type: none"> • Maintain adequate supplies of animal food for 7 days. • Plan for animal welfare support, including provision of shelter, clean water, first aid and veterinary care.

IMPACT	HAZARD	RESPONSES
Non-resident visitor support	Earthquake, Storm/ Flood, Fire, Volcanic Ash, Landslide	<ul style="list-style-type: none"> • In an emergency event where the road to town is impassable, support non-residents at the Community Emergency Hub. • Communicate needs to HDC for planning for evacuations and/or welfare support.
Food waste (due to power failure)	Earthquake, Storm/ Flood, Fire, Volcanic Ash, Landslide	<ul style="list-style-type: none"> • Where food is deemed unsuitable or unsafe for human consumption, consider whether it may be used for animal feed. • Food waste can also be buried (away from water sources) to reduce smell, flies, and pests.
Contamination of stored water supplies	Earthquake, Storm/ Flood, Fire, Volcanic Ash, Landslide	<ul style="list-style-type: none"> • Microorganism contamination of water can be corrected by the use of water treatment chemicals (following manufacturer recommendations), boiling, and filtration. • Contamination with silt or ash in low quantities may be able to be filtered for use, however high levels of particulate contamination will require dumping and cleaning of water storage tanks, and refilling with unaffected water supplies.
Inundated or damaged septic systems	Earthquake, Storm/ Flood, Fire, Volcanic Ash, Landslide	<ul style="list-style-type: none"> • Treat all surface water from floods as contaminated and hazardous to health. • Septic systems may need to be pumped out and/ or fixed by service providers.

RESILIENCE TOOLS

TOOLS		STATUS
1.	Personal preparedness enablers: Household Plan and Grab & Go Bag.	In Progress
2.	Community resilience & hub training, including lanyards roles.	In Progress
3.	Community events.	On Going
4.	Social media: Community Facebook Groups.	On Going
5.	A flyer with key information can be dropped-off in mailboxes by the Rural Delivery Postie.	In Progress
6.	Regular hub co-ordinator get-togethers.	In Progress

STAY?

ME NOHO?

SHELTER IN PLACE

Me Noho Ki Taua Wāhi



Our hazard decision path



Earthquake • He Rū

Our FIRST response:



Our SECOND response:

Was that long? (more than a minute)
Was that strong? (hard to stand up)

NO

YES



Tsunami • He Ngaru Taitoko

Are we in a tsunami zone?

NO

YES



Flood • He Waipuke

Are we in a flood zone?

NO

Are we in danger from rising water?

YES



Fire • He Kāpura

Go to agreed assembly area.



Volcanic ash He Pungarehu Puia



Hazardous substance Ngā Matū Pūmate

OR GO?

ME HAERE RĀNEI?



Take the designated route to our safe location.

EVACUATE

Me Haere



IN AN EMERGENCY YOU WILL NEED:



AN EMERGENCY PLAN

Make a plan for your household, whānau and pets to get through an emergency, consider;

- Where will you meet or evacuate to?
 - How will you look after each other?
 - Who might need our help?
 - Who will we need to contact?
 - What will we do if we are stuck at home?
 - What will we do if we have no power, no water, no way to get information?
-



EMERGENCY SUPPLIES

You don't have to have them all in one place, but you might have to find them in a hurry and/or in the dark, store:

- Three litres of water per person per day.
 - First aid kit.
 - Long-lasting food that doesn't need cooking, or a way to safely cook or heat food without electricity, and extra fuel.
 - Consider also specific food needs of babies, children and pets.
 - Torch.
 - Emergency cash.
 - Half a tank of fuel in your vehicle.
 - Toilet paper and large plastic buckets for an emergency toilet.
 - Work gloves and a properly fitted mask.
-



EMERGENCY GRAB BAG

Pack your emergency grab bag with basic supplies including:

- Walking shoes, warm clothes, raincoat, and hat.
 - Water and snack food (remember babies and pets too).
 - Hand sanitizer & face mask.
 - Portable phone charger.
 - Cash.
 - Copies of important documents and Photo ID.
 - Medication.
 - Small first aid kit.
-

Remember your grab bag should be light enough that you can still carry it.

APPENDIX A: INTERNAL & EXTERNAL COMMUNICATION

Communication: Internal

The following table lists the different methods the community can use to communicate with each other:

AREA/GROUP	NEED/ISSUE	APPROACH
Maraetōtara	Sharing of Information	<ul style="list-style-type: none"> ○ Public Information Board at the Community Emergency Hub ○ Local Facebook Group/s and Pages ○ Newsletters ○ Public Meetings
	Welfare checks on people in the community	<ul style="list-style-type: none"> ○ Door-knocking ○ Phonecalls (where contact numbers are known) ○ Via attendance at Community Emergency Hub/s.

Communication: Emergency Agencies

The following table lists the contact details for Emergency Agencies:

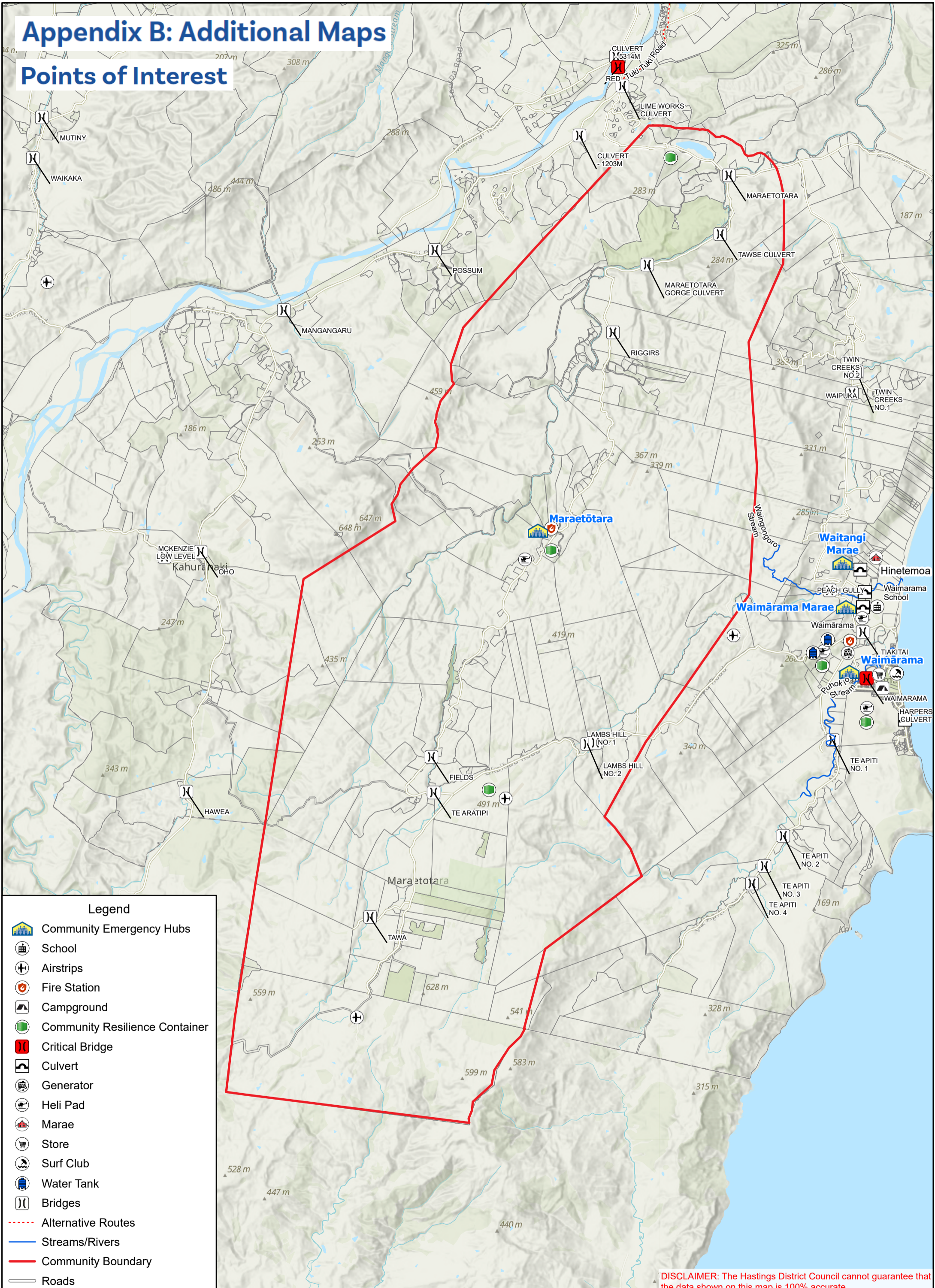
Monitor the following sources of information to stay informed:
Television | Radio [Frequencies: 90.3FM, 89.5FM, 97.5FM, 94.5FM]
Online Websites & Social Media (Official & Community Pages)

IMPORTANT: Call **111** for all urgent or emergency situations.




















AGENCY	NEED/ISSUE	CONTACT/SOURCES OF INFORMATION
Police	Risk to people or property	Urgent: Call 111 OR Non-urgent: Call 105 or online
Fire & Emergency New Zealand (FENZ)	Risk to people or property	Call 111
Ambulance (St John)	Risk to people	Call 111
Hawke's Bay Emergency Management Office	Warnings, alerts, advice and key information before, during and after an emergency.	Online: https://www.hbemergency.govt.nz/ OR Facebook – HB Civil Defence Emergency Management Group.
MetService	Severe weather warnings, alerts.	Online https://www.metservice.com/warnings/home
Hastings District Council	Status of: <ul style="list-style-type: none"> • local roads (i.e. not state highways) • Urban water supply • Urban wastewater (sewerage). • Solid waste/rubbish collection and disposal. 	Call (06) 871 5000 (24/7) OR Email: customerservice@hdc.govt.nz (Monday to Friday 9am – 5pm) Facebook - Hastings District Council - Te Kaunihera ā-Rohe o Heretaunga Road status: https://www.hastingsdc.govt.nz/services/roads-and-streets/road-works
New Zealand Transport Agency (NZTA) / Waka Kotahi	Status of State Highways	Call: 0800 4 HIGHWAYS or (0800 44 44 49) Online: https://www.journeys.nzta.govt.nz/highway-conditions/ OR Facebook – NZ Transport Agency Waka Kotahi – Hawke's Bay & Gisborne
Unison Networks	Status of power supply	Call 0800 2 UNISON or 0800 2 86476 OR Online https://www.unison.co.nz/outages/
Hawke's Bay Regional Council (HBRC)	Status of: <ul style="list-style-type: none"> • Rainfall. • River levels and flows. • Flood control and drainage. • Air quality. 	Call (06) 835 9200 (24/7) OR 0800 108 838 OR Email: info@hbrc.govt.nz (Monday to Friday 8am – 5pm) OR Facebook – Hawke's Bay Regional Council

Appendix B: Additional Maps

Points of Interest



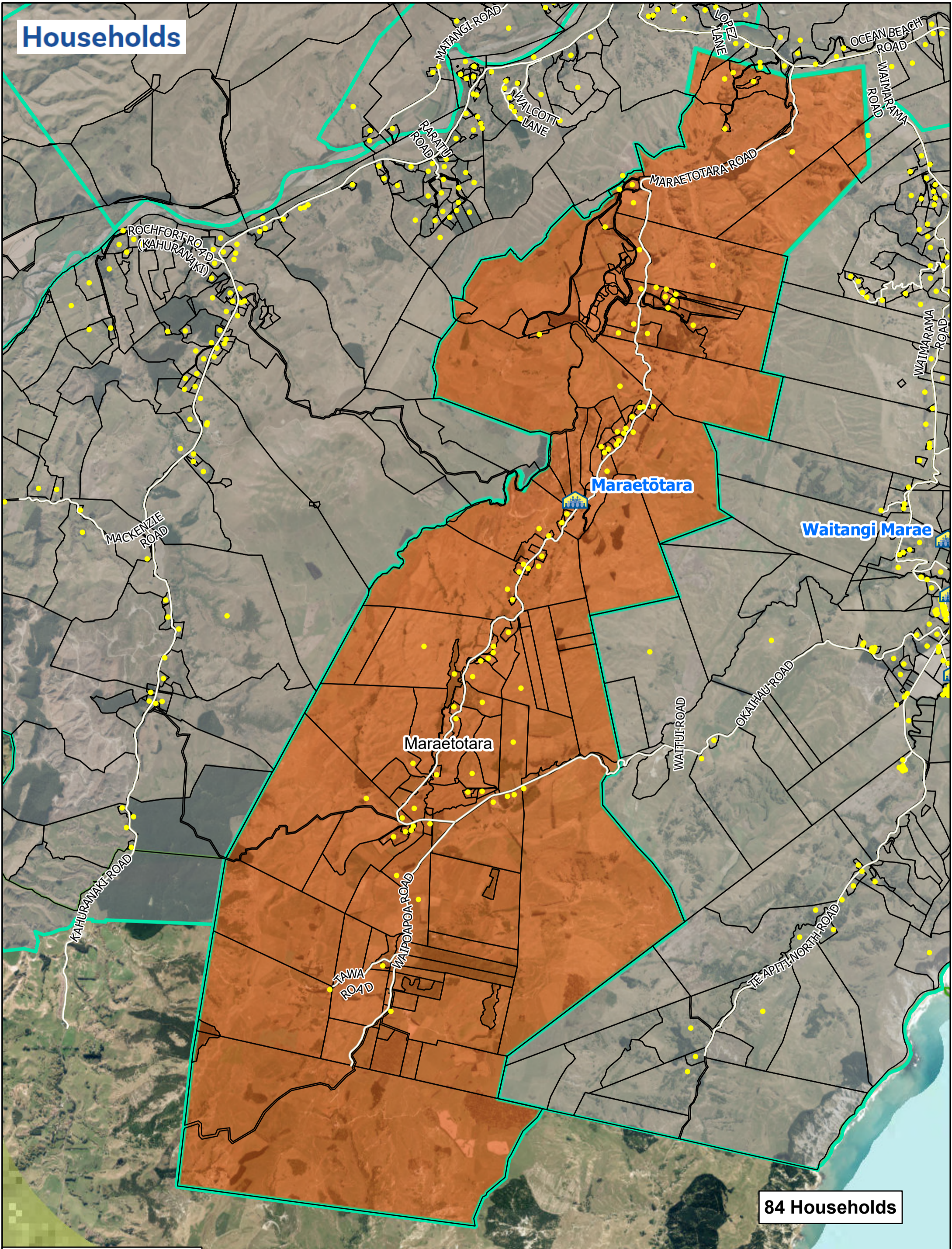
Legend

-  Community Emergency Hubs
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-  Campground
-  Community Resilience Container
-  Critical Bridge
-  Culvert
-  Generator
-  Heli Pad
-  Marae
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Households



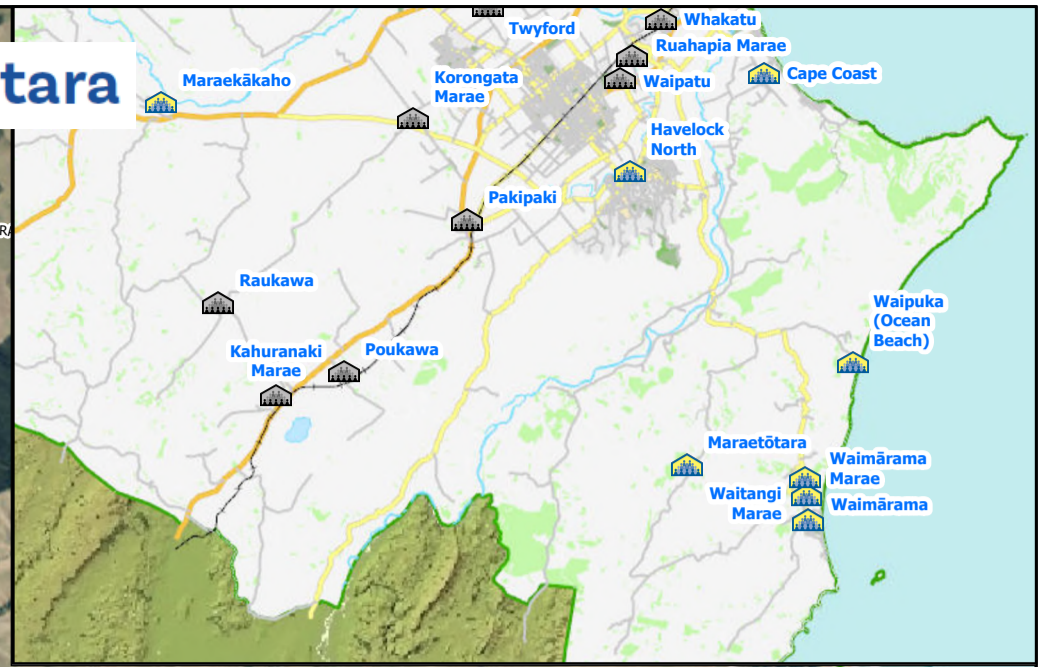
84 Households

Legend



-  Community Emergency Hubs
-  Household



Community Emergency Hub: Maraetōtara



Legend

-  Community Emergency Hubs
-  Community Resilience Container



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